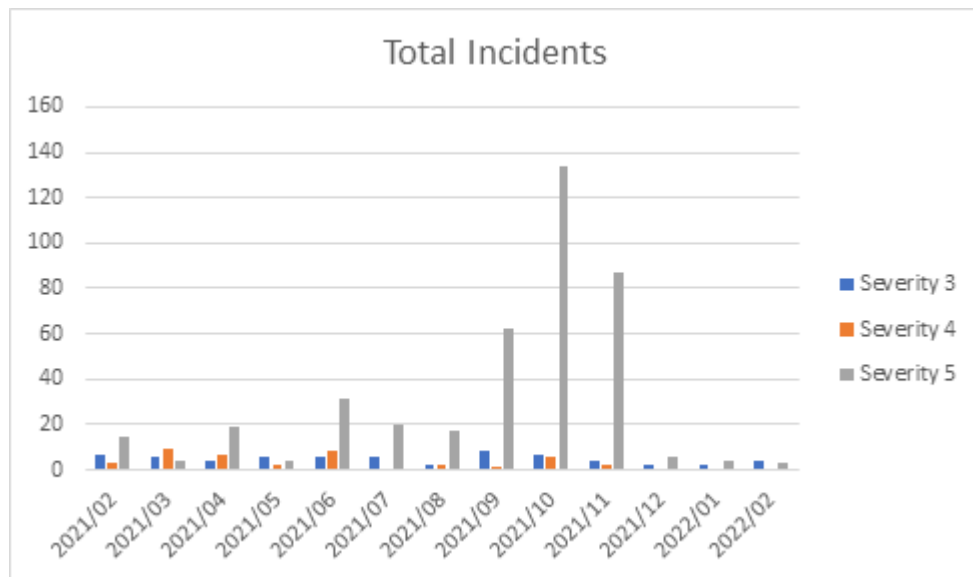


Action 64/01

The DCC to confirm whether the volume and severity of RDP Incidents would pose any risk or concern to the Faster Switching Programme



All Severity 5's are Incidents that relate to a single premise

A breakdown for the different types of Incidents follows:

- **E081109 error – not the registered supplier**

Raised by energy suppliers. RDP to investigate and conduct a single refresh of MPxN data or make changes to the next day's XDO file. Due to MPxN being associated to wrong energy supplier. **Switching Impact:** Potentially a similar problem could occur with CSS as it relates to the synchronisation of data between the DNOs and DSP. With faster switching this type of incident could occur between the DNOs and CSS

- **D0350 files not received or received with error**

Raised by energy suppliers. RDP to re-send file. **Switching Impact:** D0350 files are the outbound DCC Status Updates from the DSP to the DNOs. This interface is not changing with the introduction of CSS, so could continue to occur after CSS goes live

- **Registration data file – validation failure**

Raised by DSP. This is a misalignment between DSP and RDP data (e.g. records out of sequence, invalid characters). It is resolved by a new single refresh of the file being created by the RDP. **Switching Impact:** Potentially a similar problem could occur with CSS as it relates to the synchronisation of data between the DNOs and DSP. With faster switching this type of incident could occur between the DNOs and CSS. There is also a chance that the DSP could get out of step with the CSS